



CASE STUDY

How TruNorth Dynamics and Integrity Data Helped Great Bend Rec Migrate from GP to Business Central

THE CUSTOMER: GREAT BEND REC COMMISSION



Great Bend Rec Commission is a vital pillar of the Great Bend, Kansas community—offering fitness, sports, cultural, and educational programming to individuals and families within USD 428 and surrounding rural areas. With a lean full-time staff of 10 and over 100 part-time employees, the organization runs a high-volume operation with government-style fund accounting and seasonal staffing fluctuations.

THE CHALLENGE

After more than 20 years on Microsoft Dynamics GP, Great Bend Rec knew it was time for a change. Support for GP was winding down, and the limitations of the legacy system were becoming more noticeable.

“GP felt antiquated—like I had to learn how to go backwards,” said Business Director Joe Henry.

“We were still storing things onsite, doing everything manually, and running payroll for 100+ people by hand,” added Accounting Director Mandy Simpson.

The accounting structure needed modernizing, their team was growing, and they needed a cloud-based platform that could support evolving needs while simplifying the complex. It was time to future-proof their financial operations.



THE SOLUTION

With decades of partnership already in place, Great Bend Rec turned to TruNorth Dynamics to lead the transition from GP to Microsoft Dynamics 365 Business Central. And because payroll had been managed in GP, TruNorth brought in their trusted partner, Integrity Data, to deliver a seamless payroll integration.

“We’ve worked with TruNorth for years—and they brought in Integrity Data, which was the perfect fit for payroll,” Chris Umphres, Executive Director.

Together, TruNorth and Integrity Data delivered:

- A full migration from GP to Business Central using TruNorth’s Adventure™ migration tool
- A modern, cloud-based accounting system built for government fund accounting
- An integrated payroll system via Integrity Data, enabling accuracy, compliance, and future automation
- Ongoing support with a Business Central Upgrade Support Plan

THE IMPLEMENTATION

The implementation unfolded over approximately five months, including scoping, training, migration, and go-live support.

While the team was initially told it would be a “hands-off” migration, the reality was more involved. “We had to rebuild our entire account structure,” Mandy said. “It was overwhelming at times—but the team at TruNorth and Integrity Data was responsive, patient, and always ready to help.”

Training was adapted to fit their specific needs—paring down Microsoft’s broad capabilities to focus on only what Great Bend Rec required. Over time, the team gained confidence in both the platform and the processes.



THE RESULTS

- ✔ **Streamlined AP Workflows:** “It’s not even comparable,” said Joe. “Business Central is intuitive, efficient, and the keystrokes alone are saving me from carpal tunnel.”
- ✔ **Improved Payroll Accuracy:** Integrity Data’s payroll solution was configured to support Great Bend Rec’s complex part-time staffing model, ensuring fewer errors and greater visibility. “It won’t let me make the mistakes I used to,” Mandy said.
- ✔ **Greater Internal Controls:** With Business Central, the team has begun segregating duties and satisfying auditor requirements that weren’t possible in the GP environment.
- ✔ **Seamless Upgrades & Support:** TruNorth’s Upgrade Support Plan ensures that Microsoft’s automatic updates don’t disrupt operations. “We didn’t even know the update happened—because TruNorth took care of it,” said Chris.

LESSONS LEARNED

1. Don't underestimate change management. After decades on one system, migrating to BC required retraining habits and processes.
2. Trust your partners. "We never felt alone. TruNorth and Integrity Data had our backs—even when things got tough," said Joe.

WHAT'S NEXT

Great Bend Rec is planning to:



Launch self-service time entry for seasonal employees



Complete year-end close with TruNorth's support



Continue optimizing payroll and reporting processes

FINAL WORD

"Migrating to Business Central with TruNorth Dynamics and Integrity Data wasn't just about upgrading software—it was about upgrading how we work. The systems are more efficient, the support is incredible, and we're finally on a modern foundation." —Chris Umphres, Executive Director, Great Bend Rec Commission

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